Accessibility

Microsoft’s mission is to empower every person and every organization on the planet to achieve more. We are passionate about ensuring that our offerings are designed for people of all abilities. We’re committed to transparency, accountability, and inclusion in the experiences we provide in our culture, and we are deeply inspired by the opportunity to work with others around the world to explore what is possible. This is the lens which we use when we approach designing comfortable event environments for all.

Below are various ways in which we approach designing welcoming experiences – and let us emphasize, we are always learning.

**Personal Concierge Services:** The personal concierge services team provides personalized pre-event and onsite assistance for attendee needs. If you would like to discuss further or request additional assistance for your onsite experience, please reach out to MicrosoftInspire@microsoft.crgevents.com for support to accomplish your goals. The team will respond in 24-48 hours and our aim is to provide a high level of discretion, respect, and focus on accommodation to ensure your needs are met and to elevate your experience on site.

**ADA Housing Accommodations:** Accessible rooms are reserved in our official housing blocks, and during the registration process you will have the ability to request one of these rooms. Please use the “Hotel special requests” field during the hotel selection process to indicate any needs or contact the Microsoft Inspire registration and housing team at MicrosoftInspire@microsoft.crgevents.com to make arrangements.

**Mobility Accommodations:** Contact our team at MicrosoftInspire@microsoft.crgevents.com with any needs, to request access to scooters for rent at the event location, or to request accessible shuttles on our official shuttle routes. Reserved seating options are available in session rooms.

**Mother’s Rooms:** You will find room(s) to help new nursing mothers while onsite that allow for ease and privacy rather than having to go back and forth from the hotel. Exact locations to be communicated.
Service Animal Friendly: If you need to bring a service animal to assist you in navigating and enjoying the event, you’ll find designated rest, water, and relief areas for your animal located in easily accessible locations in the conference venues. Locations to be confirmed.

Open Captioning: All sessions will have captioning on screens to supplement audible presentation content available. The SkyCap service provided can generate captioning text which connects to the AI cognitive services and automatically generates a real time translation into the following languages. Captions and associated translations are designed and optimized for display on mobile devices and will be made available via QR code, short URL, and via the mobile app.

Reserved Seating in Sessions: Various options are available for reserved seating in sessions, depending on your needs. Please contact MicrosoftInspire@microsoftcrgevents.com with any questions.

We continue to learn from the great feedback our customers and event attendees provide. Keep sharing what is working well and where we can further evolve, so we can continue our efforts to design thoughtful event experiences and space for all. Find out more about Microsoft’s commitment to accessibility here.