Partial BizTalk Server 2016 migration affects productivity

After a partial Microsoft BizTalk Server 2010 to BizTalk Server 2016 migration done with internal resources, Forrest T. Jones & Company (FTJ) needed to identify gaps, determine the best ways to deal with ongoing production issues, and manage future challenges.

TwoConnect BSAM facilitates focus on core business

As part of its BizTalk Server Application Management (BSAM) solution, TwoConnect provided FTJ with strategies to improve performance in the BizTalk 2016 production environment.

Delivering seamless continuity and great flexibility

TwoConnect BSAM let FTJ concentrate on its core business while TwoConnect focused on BizTalk. The solution focuses on supporting, maintaining, and adapting FTJ’s integration solutions to ensure the seamless continuity of business operations.
Forrest T. Jones & Company helps policyholders protect their lives, health, families, and businesses

Established in 1953, Forrest T. Jones & Company (FTJ) provides insurance programs to more than 80 national associations and employer groups with more than 1.5 million members. FTJ strives to meet customer needs by applying the latest technology and marketing expertise in a dynamic environment that produces the best results for members.

TwoConnect simplifies software development through its team of Microsoft MVPs, Azure developers, development managers, trainers, and a worldwide community of integration experts. The company has led hundreds of integration implementations covering all major industry sectors.

FTJ brought in TwoConnect to analyze the results of its partial Microsoft BizTalk Server 2010 to BizTalk Server 2016 migration. This migration, done with internal resources, produced less than desirable results, and FTJ needed to identify gaps, determine the best ways to deal with ongoing production issues, and manage future challenges.

"As with many companies, FTJ dealt with limited resources who were dedicated BizTalk experts. As a result, they completed only a partial migration from BizTalk 2010 to BizTalk 2016. This resulted in excess time spent working around related productivity issues and less time available to focus on their core business," TwoConnect President Javier Mariscal said.

Merging the worlds of Microsoft and open source to deliver powerful business solutions

As part of its BizTalk Server Application Management (BSAM) solution, TwoConnect provided strategies to improve performance in the BizTalk 2016 production environment. FTJ received recommendations for the Runtime Groupings, usage of BizTalk Health Monitor, and how to improve high availability, database backup strategy, environment configuration, and business activity reporting. TwoConnect structured the managed services to address FTJ’s unique needs and allow greater flexibility in the workplace – all within FTJ’s budget and to the required service level agreement.


"TwoConnect is a member of the elite Microsoft BPI Virtual Technical Specialist team and a Microsoft Gold Data Platform consulting partner. Our Microsoft MVPs have worked closely with the Microsoft product group for over 20 years."

- Javier Mariscal, President, TwoConnect