DPC Upgrade Guide

We have made enhancements to the frontend and backend infrastructure of DPC that has enabled us to build to the long-term vision of one Microsoft Partner Experience and further simplify your digital experience. The new Device Partner Center (https://devicepartner.microsoft.com) is available to all users* on old DPC on **November 13, 2017.** Old DPC (https://dpcenter.microsoft.com) will automatically redirect all users to the new DPC Home Page on **January 17, 2018.**

The newest version of DPC offers:

- An updated site navigation that has been localized in 11 different languages
- The same simple sign-in page
- Improved email alerts with new content topics
- A new way to bookmark your favorite content for quick access
- A more consistent and modern look and feel
- All the content that you accessed on old DPC

This guide will walk you through what has changed from old DPC to new DPC and help you quickly and easily find your content and use the new features on the site.

To ensure your business is empowered by the DPC upgrade, we have migrated your profile so that you can use the same email address and password to sign in to new DPC and immediately access your content. Additional content topics are available on new DPC so please make sure you reselect your email preferences to receive the most relevant updates in the daily email alerts.

We appreciate your continued partnership and we look forward to helping you grow your business with Microsoft! If you have any questions on the upgrade, please contact the Device Partner Support Team, [https://devicepartner.microsoft.com/en-us/contact-us](https://devicepartner.microsoft.com/en-us/contact-us).

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* The DPC Upgrade is available to the following partner types: ODM, Reseller, Disti, Refurbisher, System Builder, System Integrators, Third Party Installers and Breadth.
Accessing DPC and Support

New DPC URL, Account Menu, and the simplified Support Page

Old DPC vs New DPC Site Map

How to find your content on new DPC

Search

DPC Search improvements

Favorites and Email Alerts

Quick instructions on getting started

## Accessing new DPC and Support

**New Device Partner Center site URL**

The URL for DPC has been updated. Don’t forget to add new DPC to your browser favorites or bookmarks.

**New DPC URL:** [https://devicepartner.microsoft.com](https://devicepartner.microsoft.com)

To create a better digital experience for you, DPC has been localized in the following languages. Below you will find links to the specific localized version of new DPC. You can switch the language/region of the site by clicking or tapping the language in the lower left corner on any Device Partner Center Page.

- German - [https://devicepartner.microsoft.com/de-de](https://devicepartner.microsoft.com/de-de)
- Italian - [https://devicepartner.microsoft.com/it-it](https://devicepartner.microsoft.com/it-it)
- Japanese - [https://devicepartner.microsoft.com/ja-jp](https://devicepartner.microsoft.com/ja-jp)
- Russian - [https://devicepartner.microsoft.com/ru-ru](https://devicepartner.microsoft.com/ru-ru)
- Turkish - [https://devicepartner.microsoft.com/tr-tr](https://devicepartner.microsoft.com/tr-tr)
Updated Device Partner Center Global Navigation and Support

This section identifies the updated features in the DPC Global Navigation outlined in blue in the screenshots below, and how to find additional Support.

Old DPC

New DPC
1. **Sign in/Registration link** – Here you can sign in to your existing account or begin the registration process. Registered users on DPC receive additional benefits such as access to Favorites, Email Alert Preferences, and targeted and secure content based on details provided during registration.

   **My Account Menu** - Once you have signed in, your first name will appear in the top right corner of the site. Clicking your name will open your Account Menu. You can view your account/profile, see your Favorites, manage your Email Alert Preferences and Sign out of the site from your Account Menu.

2. **Related Sites and Single Sign-on** - After signing in and creating a profile, you will be able to navigate between sites within the Device Partner Platform without signing in again or creating new credentials. You will find links to the sites in the Related Sites Menu in the top left corner of the site.

3. **Global Search Bar** – Here you can search for specific resources across the entire Device Partner Center site.

4. Clicking **Device Partner Center** will return you to the DPC Home page.

5. **Support** – On new DPC, you can navigate to the Support page by clicking the “Support” link. All information related to DPC Support is now located on one page. Click the “+” icon to see more details on the Support topic.

6. **Contact DPC Support Team** – If you can’t find an answer to your question in the self-help support articles, complete the support form and the DPC Support Team will provide you with assistance within 24-hours.

7. **DPC Quick Start Guide** - This guide provides more information on Registration and new features on DPC.
Register today to get the resources you need to grow your business with Microsoft

As a Microsoft Device Partner, you need up-to-date information to help you grow your business with Microsoft. Device Partner Center is a self-service portal that simplifies getting training, technical, sales, and marketing resources—everything you need to build, sell, and market Microsoft devices. Use this information you provide during registration to receive targeted content for a customized experience—exactly what you need when you need it.

Manage your account

Log in to Device Partner Center, you will have to log in using either your company web account or your Microsoft account.

- What is the difference between "work account" and "Microsoft account"?
- A "work account" is an account owned by an organization's administrator to enable a member or the member of the organization access to all Microsoft cloud services such as Microsoft Azure, Office 365, and in this case, Device Partner Center.
- A "Microsoft account" created by a user, is the new name for what used to be called "Windows Live ID." The Microsoft account is the combination of an email address and a password that a user can use to log in to all consumer-oriented Microsoft products and cloud services such as Cloudpark, Outlook, Hotmail, OneDrive, etc.

- Changing or resetting your Microsoft account password
- Registering with Device Partner Center
- Creating a Microsoft account
- Updating your device partner registration profile

User types, permissions, and content access

- User profile definitions
- Microsoft partner types
- Accessing content that has a lock icon
- How can I access content that my customer can’t?
- What is the Microsoft Device Partner Agreement (MDP)?
- What are the download center, and why must I accept them to download selected content?

General Inquiry

- Feedback
- R&D Device Partner Center

Contact a Device Partner Support representative

If you can’t find an answer to your question, check out our self-help support articles, or create an additional support ticket.
Finding content on new Device Partner Center

This section will show you exactly where your content is located in the new DPC Content Gallery based on where you were accessing it on old DPC.

Top Navigation

The DPC Top Navigation bar, outlined in blue, has been updated on new DPC to accommodate additional content topics and improve the consistency with the other Microsoft tools you are using today. The Top Navigation bar is segmented by Products & Solutions, Marketing, Programs & Incentives, and Connect. See below for a mapping of the old DPC content topics to the new DPC content topics.

Upon clicking on one of the topics in the navigation bar, you will be navigated to a Content Gallery in which you can filter content by type and topic. A map of the filters will be provided in the following section of the guide.

Old DPC

![Old DPC Screenshot]

New DPC

![New DPC Screenshot]

A Click **Products & Solutions**, **Marketing** or **Connect** in the Top Navigation Bar to display the drop-down menus with links to the sub-topic pages or directly to pre-filtered results for the specific sub-topic.
2. Using the Productions & Solutions Overview Page as an example, click **Overview** under any Top navigation menu to navigate to a Topic Overview page that contains:

a. Quick links to popular topics
b. New and Featured content pages related to the topic
c. Link to the full content gallery.

3. Click **Windows** under Products & Solutions to navigate to content specific to Windows products or solutions.

4. Click **Office** under Products & Solutions to navigate to content specific to Office products or solutions.
3. Click **Server** under Products & Solutions to navigate to content specific to Server and SQL Server products or solutions.

4. Click **Cloud Services & Apps** under Products & Solutions to navigate to content specific to Cloud Applications & Services (previously called “Apps & Services” on old DPC).

5. Click **Embedded/IoT** under Products & Solutions to navigate to content specific to Embedded / Internet of Things products or solutions.

6. Click **Programs & Incentives** to navigate to the Newest and latest Featured Programs & Incentives content. Click **View gallery** on the Programs & Incentives Overview page to view more content and filter for a specific program. (see next section for Filters)

7. To view the latest Marketing/Campaign content, click **Overview** under **Marketing**. To see more content on campaigns, digital marketing assets, marketing guides and etc. click **View gallery**.

8. The **Connect Overview** and Connect sub-topics contain information related to Partner communities, events, connection opportunities, and announcements.

9. Click **Licensing** under Products & Solutions to navigate to the Licensing overview page that contains quick links to popular Licensing topics as well as New and Featured content related to Licensing. To see more Licensing content click **View gallery**.
Filters

Once you have accessed product/topic specific Content Galleries, you can further refine the content you see by using filters. The section below will map the filters and sub-navigation on old DPC to the corresponding filters in new DPC. You will only see values under filters if you have access to view the content associated with them.

Several filter titles have been updated however the options within the filters have remained the same. The table below maps the old DPC Filter to the corresponding Filter on new DPC.

<table>
<thead>
<tr>
<th>Old DPC Filter Title</th>
<th>New DPC Filter Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>Content Type</td>
<td>Asset Type</td>
</tr>
<tr>
<td>Segment</td>
<td>Audience</td>
</tr>
<tr>
<td>Version</td>
<td>Products</td>
</tr>
</tbody>
</table>

The section below will show you how to navigate to find your content on new DPC. Keep in mind filters can be added or removed at any time to refine your view of content.
In this scenario we will show you how to find Windows content on new DPC, keep in mind these steps can be followed to find Office, Server, Embedded/IoT, and Cloud Services and Apps as well.

1a. First select **Windows** from the Products & Solutions drop-down or go to the DPC Content Gallery and select **Windows & Devices** from the **Products & Solutions** filter

1b. Next select one or more phases from Lifecycle

1c. To see content for a specific Version of a Microsoft product, select a value from the **Products filter** on new DPC
2. To find content for a specific Program:

2a. First select **Programs & Incentives** from the Top Navigation or go directly to the DPC Content Gallery and select your program from the **Programs & Incentives filter**

To refine your results further try adding additional filters from **Asset Type** (referred to as **Content Type** on old DPC), **Products**, and/or **Fiscal Year**

**Old DPC Programs & Incentives Page**

**New DPC Content Gallery**
To see Licensing content, try selecting one or more of the following filters in any order:

3a. **Asset Type** - relevant licensing values include but are not limited to: Agreements, Product Information, Licensing Agreements, EULAs, Product or Pricing List, Terms & Agreements, Pricing & Licensing Material, or Training & Readiness

3b. **Lifecycle** - License

3c. **Licensing Type** – OA, EOL or OST

3d. To see content licensing content for a specific Microsoft product, add a product type from **Products & Solutions** and/or product version from the **Products filter**

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**Old DPC Licensing Page**

**New DPC Content Gallery**

<table>
<thead>
<tr>
<th>Filter</th>
<th>Showing 1-12 of 681 assets</th>
<th>Sort by:</th>
<th>Relevance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Programs &amp; Incentives</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Products &amp; Solutions</td>
<td>3d</td>
<td></td>
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<tr>
<td>Asset Type 3a</td>
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<td>EULAs</td>
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<td></td>
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<tr>
<td>Pricing &amp; Licensing Material</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Product or Pricing List</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Programs &amp; Incentives</td>
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<tr>
<td>Rebates &amp; Incentives</td>
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<td>Technical Downloads</td>
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<td>Technical Resources</td>
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<td>Terms &amp; Agreements</td>
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<tr>
<td>Edition</td>
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<tr>
<td>Fiscal Year</td>
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<tr>
<td>Lifecycle 3b</td>
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<tr>
<td>Licensing Type 3c</td>
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<tr>
<td>End of License (EOL)</td>
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<tr>
<td>OEM Standard Terms (OST)</td>
<td>3c</td>
<td></td>
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<tr>
<td>OEM Activation (OA)</td>
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<tr>
<td>Products 3d</td>
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<tr>
<td>Windows 10</td>
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<tr>
<td>Windows 10 IoT</td>
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<tr>
<td>Windows Embedded 7</td>
<td></td>
<td></td>
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<tr>
<td>Windows Embedded 8</td>
<td></td>
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</tbody>
</table>

**Company Administrator Reference Guide**
Guide for Company Administrators for assigning DPC content...

*2017-09-01*

**Authorized Replicator Site moves**
Notifying OEMs & Distributors of upcoming relocation of AR sites

*2017-08-11*

**OEM Policy Document for Windows 10 Fall Creators Update for System Builder Channel**

*2017-10-28*

**OEM Policy Document for Windows 10 Fall Creators Update for System Builder Channel**

*2017-10-28*
Search
Find all Device Partner downloads, communications, and more in Content Galleries.

1. **Choose a gallery** enables you to view all content or only content for Products and Solutions.
2. **Gallery Search** allows you to search for content within each gallery or topic. Select filters and search on specific topics.
3. The **Sort by** drop-down allows you to change the kind of content that you see. **Relevance** is selected by default and shows you content that contains your search term(s) in the Title, body, or tags associated of a page. **Latest** sorts the content from most recent to oldest by date. Selecting **Featured** allows you to see content that chosen to be most relevant or pertinent to your partner type and job role.
4. To perform an advanced search within set parameters, select **Filter values** and/or the **Sort By** then enter a term or phrase in the Gallery Search field. You can still apply additional filters after your search results have been returned to further refine the content being shown in the central reading pane.
5. To reset the view of your gallery and deselect all filters click the **Clear all** filters link and delete the Gallery Search field.
6. To see more content items click the arrow or the page number at the bottom of the Gallery page.

NOTE: The content that is presented in the central reading pane will be dependent upon the information.
that is provided upon registration. Anonymous, non-registered users, will be presented with only publicly available content. To unlock the full set of content available to you, please fully register. (See registration section on Page 3.)

Favorite Content on Device Partner Center

About Favorites

Favorites enable registered Device Partner Center users to easily find those resources and content areas that they find most valuable or utilize often. Previously favorited items can also have the favorite feature removed from content items. The following steps show you how to access the Favorites page to view, add, and remove your favorites.

Adding a Specific Content Item to Your Favorites

1. To favorite a specific content item, tap or click the heart-shaped icon below its title. This item will now be added to your Favorites page.

2. To have an email sent to you when this content has been updated, click on the box for “Send me email updates for this content”

3. To go to your Favorites page where you can scroll down to view the content item you added or to see all content you have added to your Favorites, click on your name in the header of the DPC portal.

4. The Favorites link shows in the menu after clicking your name in the header of the DPC portal.
Clicking on the Favorites menu item will take you to your Favorites page where you can view all content that you have favorited.

Removing Specific Content Items from Your Favorites

1. Tap or click the **Favorites** link in the menu that is accessible by clicking your name in the header of the DPC portal.
This action will take you to your Favorites page.

To un-favorite a specific content item, tap or click the heart-shaped icon next to its title.

When you are finished, tap or click the **Update** button in the bottom-right corner.
Select Email Alert Preferences

You can receive daily email alerts/notifications when content you are interested in is added or updated on Device Partner Center. This guide provides simple illustrated instructions on the following topics:

• Selecting your preferred individual content items
• Selecting your preferred topic(s) on the Preferences Page
• Selecting your preferred Email Notification Frequency on the Preferences Page

Note: You will not receive daily email alerts on a day when there is no updated or new content published on the site matching your selected preferences.

Don’t forget to Sign in to DPC to access your Email Alert Preferences!

Selecting Individual Content for Daily Email Alerts

To receive an alert within 24 hours when a Communication, Download Page or Content Collection is updated:

1. On any content page, click the box next to “Send me email updates for this content”. By checking this box, you will begin getting email alerts whenever this content has been updated. To stop getting email alerts on this content, click the box to remove the checkmark or go to the Preferences page and deselect the individual content as outlined in the next section “View All or Unsubscribe from Individual Content Items You Have Selected for Email Alerts”.

Reminder: You will not receive daily email alerts on a day when there is no updated or new content published on the site matching your selected preferences.

Don’t forget to Sign in to DPC to access your Email Alert Preferences!
View All or Unsubscribe from Individual Content Items You Have Selected for Email Alerts

To view all individual pieces of content you have subscribed to or to unsubscribe from email alerts for any or all of those content pieces:

1. Go to the Preferences page following the steps outlined below in the next section, Preferencing Topic Areas for Daily Email Alerts.

2. Scroll down the page to the section titled Device Partner Content.

3. Here are the items that you subscribed to directly from web pages on this website. Your email notification frequency preference will determine when you receive emails.

   3.1. OST 2018 Q3M Price List - redline
       2017-08-29
       Asset, Download the redline version of this resource.

   4. Local Matured OEM Core or Strategic plus Pricing
       2016-04-19
       News,
In the **Device Partner Content** section, you can see all individual pieces of content you have selected for email alert notifications. You can uncheck an individual box to stop receiving email notifications for that item.

4. Check Select All to deselect all individual content items listed.

5. Click the Update box to save your changes.

6. The message *“Topics successfully updated”* will be displayed when your selection(s) has been saved.

7. Note - All content is removed from the **Device Partner Center** section when all items are deselected.

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**Selecting your Topic Area preferences for Daily Email Alerts**

To preference topic areas that you would like to be alerted to when content within that topic area has been updated or published new that day:

1. On the home screen or any screen on DPC, click on your name in the upper right hand corner.

2. Once you click on your name, a popup box will be displayed with options to select. Click on the **Preferences** option.
3. When you have clicked on the **Preferences** option, you will be presented with the daily email alert topic preference screen. This screen lets you select individual topics that you would like to receive an email alert when content in that topic area has been published new or updated that day.

4. Be sure to click a box in the **Email Notification Frequency** section. Here you select that you would like to receive emails when content is new or updated.

5. You can also select to opt out of receiving any email alerts you have previously selected by checking the “**Do not send me any email**” box. This will stop all email alerts from being sent to you but will keep your topics and individual content selected.

6. Once you have selected the topics you are interested in, go to the bottom of the screen and click **Update** to save your preferences.

7. If you would like to be alerted to all updates and new content on DPC for all topic areas, you can choose to select this, by clicking on the **Select All** box and then clicking the **Update** box.
1. After clicking the **Update** box, you will see a message **“Topics Successfully Updated”** telling you that your preferences have been saved.

8

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**Device Partner Content**

Here are the items that you subscribed to directly from web pages on this website. Your email notification frequency preference will determine when you receive emails.

9

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**Email alerts are sent on a daily basis at 9 pm PST. This is a sample daily email notifying you of new/updated content published that day. The content items you are notified of are based on the those you have individually**
selected or are within a topic area that you have selected. You will only be shown content based on the permissions you are currently assigned for DPC.

The following content has been added or updated on Device Partner Center.

- Original Design Manufacturer - ODM plus Pricing
- PPT Referral plus Licensing
- Local Named OEM Core or Strategic plus Pricing
- Authorized OEM Distributor - AOD plus Licensing
- PPT Referral plus Pricing
- Authorized OEM Distributor - AOD plus Pricing
- PPT Tier 3/4 Direct Embed IoT plus Pricing
- Direct Embedded IoT ODM plus Pricing
- PPT Tier 3/4 Direct Embed IoT ODM plus Licensing plus MDA
- Local Named OEM Core or Strategic plus Licensing
- Microsoft Authorized Refurbisher - MAR plus Pricing
- Microsoft Authorized Refurbisher - MAR plus Licensing
- Direct Embedded / IoT OEM plus Licensing
- Original Design Manufacturer - ODM plus Licensing
- spectrographicTest2.14.19.90.png
- TurtleTest13.png

Should you need assistance at any time, please visit Device Partner Center Support.

Thank You,
Device Partner Center Team

To remove content items from your preferences, visit Preferences on Device Partner Center. To opt out of receiving any email alerts, click Unsubscribe in Preferences.
Privacy Statement: To set your contact preferences for other communications, visit the Privacy Settings in Microsoft Communications Manager. Microsoft Corporation, One Microsoft Way, Redmond, WA 98052